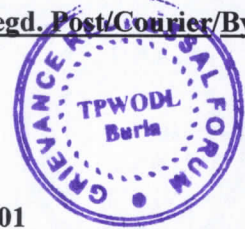


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)




Ref: GRF/Burla/Div/SED/ (Final Order)/ 1890 (4)

Date: 30/08/24

Present:
Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/510/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Tanuja Pattnaik At-Adarsha Colony, Byamsala Dist-Sambalpur-768002	4117-2213-0743	8908531777 7978134747	
3	Respondent/s	S.D.O (E),Ainthapali		Division S.E.D, TPWODL, Sambalpur	
4	Date of Application	08.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
15. Others (Specify) -X					
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	08.08.2024			
9	Date of Order	29/08/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			


 President
 Grievance Redressal Forum
 TPWODL, Burla - 768017

Place of Camp: SDO Office, Anithapali



Appeared

For the Complainant- Tanuja Pattnaik

For the Respondent - SDO(Electrical),Ainthapali, TPWODL.

GRF Case No- BRL/510/2024

Tanuja Pattnaik
At-Adarsha Colony, Byamsala
Dist-Sambalpur
Con No-4117-2213-0743

VRS

SDO(Electrical), Ainthapali, TPWODL.

COMPLAINANT

OPPOSITE PARTY

GIST OF THE CASE

Tanuja Pattnaik has appeared the hearing on Dt. 08.08.2024 at SDO Office, Anithapali and submitted a written complaint wherein he has stated that “from Jan 2021 he has been served average bills due to defective meter & the meter was replaced on 26.08.2023” & also request to revise the bill.

SUBMISSION OF OPPOSITE PARTY

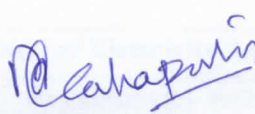
The Opposite Party has submitted billing abstract from Dec 2016 to July 2024, a PVR carried on 14.08.2024, photo copy of meter & W/S in this case further the opposite party has communicated through email on 22.08.2024 about withdrawn of the complaint by the complainant & submitted the copy of letter of the complainant.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. In the meantime, the complainant has submitted the letter of withdrawn in the office of SDO, Ainthapali of the case from GRF, Burla registered on 08.08.2024 & accordingly the SDO Office has communicated through email on 22.08.2024. As the complainant has withdrawn the case from this Forum hence no order is required in this case.

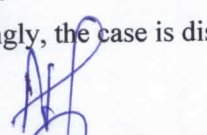
Hence , the instance case petition is hereby dismissed.

Accordingly, the case is disposed of.


B. Mahapatra)

(Co-Opted Member)

**Grievance Redressal Forum
TPWODL, Burla - 769017**


(A.P. Sahu)

Member (Finance)

**Grievance Redressal Forum
TPWODL, Burla - 769017**


A.K. Satapathy

(President)

**Grievance Redressal Forum
TPWODL, Burla - 769017**

1. Tanuja Pattnaik, At-Adarsha Colony, Byamsala, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.) Ainthapali, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

“If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums.”

This Order can be accessed on OERC website, www.orierc.org under the “head “Cases-> “GRF”.)